

Mediation Champions of The Year- Holly Bonfield & Tanya Greaves

Holly and Tanya trained separately as part of a BIS Pilot to reduce the burden of employment tribunals on small businesses, but their paths did not cross until a spring day in May 2013 on the way to a TCM conflict resolution event where their passion for mediation was born.

Holly is Regional Vice-Chairman of the Federation of Small Businesses and Tanya is HR & Training Manger for sweet confectioner Swizzels Matlow. In addition to jointly co-ordinating the Manchester Mediation Network and PMA NW, raising awareness of mediation, promoting its use in small businesses and developing useful links with other mediation organisations, they undertake workplace and community mediations and use their skills at every opportunity.

They know there is much more to do and are committed to bringing the message of mediation as a powerful conflict resolution tool to small businesses in the North West.