

Regional award for best practice(North West)- Smile Mediation

Smile is a volunteer led community mediation service working across the North England. The Company was established in November 1998 and gained charitable status in May 2002. Getting people to talk to each other underpins our vision to deliver improved quality of life for people in dispute.

Smile has grown in response to the need for mediation in different contexts and alongside our core community mediation service, Smile has mediators trained to deliver inter-family and workplace mediation. A service we are particularly proud of is an initiative developed to challenge the underlying attitudes and behaviours that result in hate crimes.